

## Thomas Roch



### Experience

Over 17 years IT industry experience in roles including Information Technology Management, Infrastructure, 24 x 7 Support, Development, Architecture, Integration, Outsourcing, and Project Management.

A strategic, technically competent and effective leader with strong team development and motivation capability and a belief that people do their best when they enjoy their environment and have input (and therefore ownership) to the process/project.

Extensive knowledge managing data centre integrations, system migrations and developments, contact centres, major relocations and new sites.

Has managed large teams and budgets, and have also developed success in the recruitment and retention of staff. Able to lead by example and develop a results driven, client focused culture through fostering professionalism, innovation, creativity, and high quality.

### Business Expertise

- Program and Project management
- Highly motivated and determined to seek out new horizons and undertake challenges
- Strong Vendor management
- Effective written and verbal communication skills.
- Proven ability to determine how technology can be used to build business capability.

### Major Assignments

**GEN-i / IAG** - Programme Manager (Budget of \$25M) to IAG for major relocations of staff. Including contact centre consolidation, building infrastructure (Data Centres, Communications rooms, Generators, Air Conditioning), as well as all staff technology infrastructure (networking, desktops, telephony).

**Gen-i / CBA** - Programme Manager for Nova project - gigabit to the desktop, VoIP Telephony, and critical contact centre implementation – budget of \$11M

**Promina Group** – Senior Project Manager. Implement COIN Office infrastructure. Upgrade ShiftTrack call centre rostering. Upgrade Symposium call centre call routing.

**Broadcast Australia** - Project Management of all major IT projects. Network consolidation and cost reduction. Upgrade Network Monitoring Systems.

### Qualifications

Master Project Director – AIPM  
PRINCE2 - APMG  
Diploma in Microcomputer Technology (Honours)

### Contact Details

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